

Quarterly Metrics Report

Presented by:

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Quarterly Metrics Report FY25 Q2

Metric	Description	Target	Threshold	Frequency Collection/ Reporting	Prior Results & Status	2nd Quarter Results	Status
Strategic Goal A: Improve participant retirement outcome							
FERS Participation Rate	Percentage of FERS participants that contribute to the TSP	90.00%	85.00%	Monthly/ Quarterly	95.24% ●	95.90%	●
1 Year FERS Post-separation Retention	Percentage of participants that retain a balance with TSP one year after separation	64.00%	60.00%	Monthly/ Quarterly	68.70% ●	67.98%	●
FERS Full Matching Contribution Rate (Monthly)	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	87.92% ●	88.47%	●
BRS Full Matching Contribution Rate (Monthly)	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	88.45% ●	89.37%	●
BRS Participation Rate	Percentage of active duty BRS participants who contribute to the TSP	90.00%	85.00%	Quarterly/ Quarterly	93.43% ●	95.71%	●
Strategic Goal B: Provide top tier defined contribution services to participants							
Participant Satisfaction - Interactions	Percentage of participants who report satisfaction with interactions across all channels	90.00%	90.00%	Monthly/ Quarterly	93.29% ●	93.57%	●
Strategic Goal C: Function as a high-performing agency							
Schedule Compliance	Percentage of daily feeds from the Recordkeeper that are processed on time and without errors to meet the FRTIB OCFO Accounting schedule for Pre Notes	100%	100%	Monthly/ Quarterly	100% ●	100%	●
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 ●	0	●
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 ●	0	●
Legend	N/A: Not Applicable -- : Data with a zero denominator Metric Reported Annually, Status shows current year result.						